

# FRANCESCO GUERRIERI

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hard working college student seeking employment. Bringing forth a motivated attitude and a variety of powerful skills. Committed to utilizing my skills to further the mission of the company. Dedicated, hardworking, and committed to becoming a dependable and valuable team member.

## EXPERIENCE

**JUNE 2018 – SEPTEMBER 2018**

**CREW MEMBER, CULVER'S**

Assisted other team members to achieve goals. Provided excellent customer service by greeting customers and meeting quality expectations. Took orders, prepared meals, and collected payments. Perform shift change tasks each day to keep the store neat and running smoothly. Cooked and prepared food and monitored food production according to quality and sanitation standards. Examined trays to check contents for required items and complete orders. Monitored and replenished food and supplies stock at the counter, in customer dining area, and in the food preparation area.

**NOVEMBER 2018 – MARCH 2020**

**SUPERVISOR, CMX CINEMAS**

Built performance-oriented culture with satisfied, hardworking employees by clearly highlighting employee success and developing leaders from within. Evaluated employee skills and knowledge regularly training and mentoring individuals with lagging skills. Delivered superior training and leadership to teams to boost performance and help team members achieve performance targets. Help store management meet standards of service and quality and a daily operation. Completed store opening and closing procedures and balanced tills. Responded to and resolved customer questions and concerns. The business was shut down for the pandemic and never reopened.

**AUGUST 2020 – AUGUST 2021**

**CUSTODIAN, GRACE FAMILY CHURCH**

Inspected facility and grounds and picked up trash or other debris impacting appearance or movement flows between spaces. Assembled basic furniture and supplies for offices and other multi use rooms. Move furniture for cleaning and set up for special events. Kept building spaces clean inside and out. Maintained clean and comfortable environments and commercial buildings by vacuuming, cleaning windows, and dusting.

**AUGUST 2021 – JUNE 2022**

**SENIOR GAME ADVISOR, GAMESTOP**

Helped management receive, inventory, and display games and game related devices, and properly processed damaged merchandise for return. Demonstrated games and gaming devices to customers unfamiliar with technology, answered questions, and made recommendations. Proven track record exceeding sales goals and customer satisfaction ratings. Introduced and

recommended game related devices to customers for increased customer satisfaction and sales. Operated cash register, capably transacting sales, returns, refunds, and exchanges. Looked for ways to improve customer experience, sales, and store operation. Enjoyed greeting customers upon entering store, determining game interests, giving suggestions and closing sales. Maintained clean and orderly store throughout work shift.

**MARCH 2022 – PRESENT**

**PRODUCTION ASSISTANT, GRACE FAMILY CHURCH**

Assists in the production and broadcast of our weekly services. Manages and assists volunteers for cameras, lighting, computers, and more. Confident in making decisions in a high stress environment such as live broadcast. Runs audio in video for smaller events throughout the week. Directs cameras on the weekends during our live broadcast.

## EDUCATION

**JUNE 2019**

**HIGH SCHOOL DIPLOMA, WIREGRASS RANCH HIGH SCHOOL**

I graduated with a 3.9 GPA. I was a member of the National Honor Society as well as the future business leaders of America. I also completed four classes in digital design which equipped me with multiple Adobe software certifications.

**JUNE 2023**

**BACHELOR'S IN SCIENCE IN DIGITAL MEDIA AND DESIGN, SOUTHEASTERN UNIVERSITY**

I'm in my senior year at Southeastern University and am on track to graduate in June of 2023.

## SKILLS

- Adaptability
- Creativity
- Teamwork
- Customer service
- Computer skills

## ACTIVITIES

I was in the Boy Scouts of America for seven years. And this time I acted as the senior patrol leader for my troop for two years. As senior patrol leader I essentially planned and ran all of our meetings with minimal adult assistance. I received my Eagle Scout rank on 11/13/19 I have my third degree black belt in Taekwondo which requires dedication, hard work, and respect. I also possess a certificate from Adobe certifying me in Photoshop, Illustrator, InDesign, as well as Animate. Finally before being hired in my current position at grace family church I interned with their production department for one year.